



Astral Radio Vancouver

20 - 11151 Horseshoe Way
Richmond, BC V7A 4S5
Tel 604 241 2100
Fax 604 272 0917
Astral.com



February 19, 2013

To Whom it may concern:

I would like to take the opportunity to pass along my recent experience with Taylor Restoration Services Ltd. My home suffered water damage on December 12, 2012. We called in Taylor Restoration to evaluate the damage and provide direction as to our next course of action. They arrived very quickly to my home and offered their assistance immediately.

Taylor Restoration installed their drying equipment the same day and made contact with our insurance adjuster with 24 hours. Before we knew it our home was dried out and an estimate for repairs was completed and submitted to our insurance company. We had a family vacation already planned, so Paul Taylor arranged for the bulk of the work to be done while we were away to minimize the impact to our family. When we came home we found the work was done to a high level of standards and the area clean and ready for carpet installation. This was also completed very quickly and the house put back together in a timely fashion.

I would like to thank Taylor Restoration for their kind and professional service, and would recommend them in the future to anyone who had the unfortunate luck to have this type of incident to their home.

Best Regards,

A handwritten signature in blue ink, appearing to read 'Ronnie Stanton', written in a cursive style.

Ronnie Stanton
Operations Manager
Astral Radio Vancouver